



Pipistrel Aircraft Accident Information

This document provides valuable reference as to what is required after an aircraft accident or damage. Please make yourself familiar with this document and make sure the accident report details are completed and sent through to the factory as soon as practically possible after any accident event.

Pipistrel Aircraft Accident Information

It is unfortunate that flying a recreational aircraft does have inherent dangers. Occasionally there are accidents both minor, serious and unfortunately fatal. It is important that these accidents are handled correctly and the information is reported correctly and finds it's way back to Pipistrel who will investigate all reports thoroughly and decide if the accident was due to pilot error, a mechanical issue or something else based on the information they receive. With this information Pipistrel may even issue an emergency notification or ground aircraft if they suspect other aircraft may be affected and are a safety issue.

Following this page is a simple form which we ask you to complete as fully as you can with all of the details of the accident. If you cannot complete everything, please don't worry, but it's important that we are advised as soon as possible with as many details as you can provide.

If the accident is a fatality we would ask you to respect everybody's privacy when obtaining the requested information.

With a minor accident the aircraft can be repaired and returned to service very quickly at nominal cost. In this instance the aircraft owner or his delegated maintenance authority should download the appropriate illustrated parts catalogue (IPC) from the Pipistrel website, identify the parts needing replacing and complete the Pipistrel spare parts order form along with delivery location and payment details and forward this to the factory who will promptly process the required parts and provide a quote for approval. See <http://www.flypipistrel.com/spare-parts/spare-parts-order.html>

Larger accidents may require specialist repair and in some instances the aircraft must be returned to Pipistrel in Slovenia or Italy depending on the complexity and difficulty of the repair.

Aircraft that are covered by insurance have very special circumstances and the communication must be handled properly for all involved.

I recommend the insurance company deals directly with Pipistrel in Slovenia or Italy who will provide parts quotes, repair instructions and also determine who can complete the repairs based on the certification category of the aircraft. Unfortunately past experience has shown there have been a number of issues with distributors and dealers looking at damaged aircraft and declaring it a total loss. Sometime afterwards the insurance company will evaluate the aircraft and declare it repairable. This frustrates and confuses the customer who now has the expectation that they will be receiving a new aircraft based on your comments, many times this is simply not the case and it is important not to put yourself between the customer and the insurance company.

The insurance company repair does not involve distributors or dealers coming in-between; It always ends in frustration, arguments and very unhappy customers who are already extremely disappointed and sensitive that they have crashed or damaged their aircraft.

Please do not make any comments about aircraft that are covered by insurance, this is really important! Always tell the customer to contact his insurance company providing as many details as possible about the accident and give the customer and insurance company the information to contact Pipistrel directly.

Pipistrel needs to evaluate every accident and provide specialist advice to maintain an airworthy fleet.

Please ask people involved with the accident to fill out the following Accident Report Form and return it to Pipistrel asap after the event.

Pipistrel Aircraft Accident Report

Person Reporting Accident	
Persons Role, Owner, PIC, Witness, Police etc.	
Person Reporting, Contact Phone Number	
Person Reporting, Contact Email	
Accident Date	
Accident Time	
Accident Location Including Country	
Most Serious Injury	
Damage to Aircraft	
Pilot & Passenger Information	
Pilot Details	
Pilot Contact Phone Number	
Pilot Contact Email	
Pilot Injuries	
Passenger Details	
Passenger Injuries	
Persons on the Ground Injuries	
Accident Details	
Details of Accident	
Description of Damage to Aircraft	
Has the Accident been reported to authorities	
Departure location	
Destination location	
Type of operation	
Phase of flight, Takeoff, Landing etc	
Weather Information, Temp, Wind, Visibility	
Flight Rules – VFR, IFR, Gliding etc	
Aircraft Information	
Registration Number	
Serial Number	
Aircraft Model	
Year Manufactured	
Total hours	

Engine Details	
Model	
Engine Serial Number	
Total Engine Hours	
Hours Since Service	
Propeller Details	
Propeller Make	
Propeller Model	
Propeller Serial Number	
Total Propeller Hours	
Insurance Information	
Is the Aircraft Insured	
Insurance Company Contact Details	
Other Details	
Anything Else, Additional Comments etc.	

Please attach any photographs and send the report through to info@pipistrel.si and also copy your local distributor.